# OVERTIME ATHLETICS MARKETING PROGRAM

Run with It...



# DON'T SLEEP ON ADVERTISING!

"Stopping advertising to save money is like stopping your watch to save time." – Henry Ford

"Doing business without advertising is like winking at a girl in the dark. You know what you are doing, but nobody else does" – Stuart Henderson Britt

"Give them quality. That's the best kind of advertising." – Milton Hershey

# MARKETING STRATEGY OUTLINE

- I. TOOLS
- OPPORTUNITIES
- 3. DATABASE
- 4. BEING PRESENT
- 5. MEDIA / SOCIAL MEDIA
- **6.** SPONSORSHIPS
- PROMOTIONS
- **8.** "OUTSIDETHE BOX"
- 9. CUSTOMER ENHANCEMENT
- 10. SAMPLE PLAN

## MARKETING TOOLS

### ONLINE:

- Website
- Facebook
- Instagram
- Online Newsletter
- ► Email Blast
- Canva.com
  - (Free website where you can design flyers)

### **PRINTING:**

- Flyers
- Postcards
- Direct Mail (Letters/Mailers)
- Newsletters
- Brochures
- Stickers / Magnets
- Banners
- Posters (Bulletin Board)
- Yard Signs

### **OTA WEBSITE**



### WHAT WE DO













### **WEBSITE**

The purpose of the website is to promote the OTA Brand, educate the public on our services, successes, and locations. The website attracts online customer traffic, to include:

- Target Partnerships
- Program Participants

In addition, the OTA Website is a bridge to a territories registration platform. Marketing specific after school programs and summer camps is easily accomplished by providing accurate and up to date maintenance of the webpage.

(NOTE: the website also has an operational function as it is a portal to instructor training and resources)

### **OTA ASP FLYERS**



**Trevose Day School After School Programs** 

#### Online Registration:

Step 1: www.otathletics.com

Step 2: Select your location

Step 3: Select After School Program

Step 4: Select your School

#### Flag Football

Thursdays

Start Date: 4/20



Weeks: 6

Grades: K-5 (2 groups) Times: 3:00 - 4:00pm

Questions: Info@otathletics.com

SCHOOL SPONSORED PROGRAM

Cost: \$60

#### Cheer & Jump Rope

Fridays

Start Date: 4/21



Grades: K-5

Times: 3:00 - 4:00pm

Cost: \$60

#### WHY OTA?

1. We come to your school 2. Focus on FUNdamentals

3. Encourages Sportsmanship

5. High Energy

#### NICHOLSON ELEMENTARY AFTER SCHOOL PROGRAMS



### Cheer-IT Spir-IT & Jump Rope

MONDAYS: 1/23 -3/27 NO CLASS 2/20 TIME: 2:30-3:30 FEE: \$99 OPEN TO: K-5™

Rope Motion creates Emotion! Take your spirit to a higher level! Learn routines, cheers, motions and jumps that promote teamwork, fitness and FUN. We'll work on basic cheer and dance movements that have participants smiling from ear to ear and bouncing from head to toe! We bring the sidelines to center stage with cheers that include: "Who Rocks the House", "G-O Yell GO", "Dynamite", and many more. Our pyramid of activity will include cheers, routines, jump roping, and warm up games. Come be a part of something bigger, sign up today

#### TO REGISTER: WWW.OTATHLETICS.COM

- · Click Location Select your location
- · Click on After School Programs
- · Select your child's Elementary School
- · Follow directions and Create Account for family
- · Complete Registration with payment online



TUESDAYS: 1/24 - 3/28 NO CLASS 2/21 TIME: 2:30-3:30

FEE: S99 Орен То: K-2<sup>№</sup> & 3-5тн

#### SPORTS SPECTACULAR

Let's Play! Save the best for last by finishing the school day with Sports Spectacular, a variety athletic program that features different sports throughout the session. Participants will practice skills and play games in both traditional sports and playground favorites. The Sports Spectacular Variety Program features the best "to-do" list ever - Basketball Soccer, Flag Football, Kickball, Capture the Flag, With Ball, Bump and Bite, Knights and Dragons, Numbers Game, Tag Games, Safe Base and MORE! OTA covers all the bases with our emphasis on playing, teamwork, sportsmanship, and fitness. Don't miss out on the FUN! Every child gets an OTA H.I.G.H. F.I.V.E.S. Participation Medal!!

### **ASP FLYERS**

Distributing flyers to students of a school you are providing after school programs to is a very common and standard practice for advertising your offering to families. Flyers should be:

- Professionally printed
- Accurately provide the program details (description, logistics, and cost)

Understand that ASP Flyers

- Often need to be approved (and may have rules about what is on them)
- Require planning with regards to the time it takes to submit for approval, get printed, organize for distribution, deliver to schools

### ASP FLYERS WILL HELP WITH ENROLLMENT

- It's frustrating when a school won't let you send flyers home because 'Flyers are King'; and when flyers go home, most of the time you will see a jump in enrollment.... BUT, if a PTA/Principal says no to flyers going home in backpacks or folders, here are some other ideas:
- Email the PE Teachers in the building and ask if they would help hand out flyers:
  - "Hi Mike My name is Chris Whelan and I'm running an after school sports class at Forestville Elementary this fall We are all about promoting Health & Wellness and I was hoping if I dropped off 100 flyers, you could pass them out in your class?
- Email the Principal and ask if it is ok if you make groups of flyers and you give them to each Bus Driver (along with a \$5 Starbucks card)
  - "Hi Principal Lowry I hope you are well. As I'm sure you are aware, we are running some after school programs @ your school and I was wondering if I made a couple flyers and gave them to the Bus Drivers (along with a \$5 Starbucks card) and asked them to hand them out. We are all about Health and Wellness and would love to get the kids @ Forestville active ②.
    - He the Principal doesn't respond, call and ask the secretary.
- Call the Secretary at the school and ask if you can hand out flyers at the end of the school day before kids get on the bus
  - Phone call would go like this: 'Hi there, how are you? I am working with your PTA or Administration running some after school enrichment programs and I was wondering if it would be okay if I came by one day after school (of course I would check-in with the office) and handed out flyers before kids got on the bus or were picked up?
- Put flyers on the community table at the school.

## **OTA FACEBOOK**



Overtime Athletics Seattle Summer Sports Camp Woodinville Indoor Soccer Center Register at www.otathletics.com \*Limited Time Offer Use Code: OTAFamily -- for \$50 OFF any week of camp. Save for the Summer Now! #highfives #seattlecamps #summerfun #youthsportscamp #summercamp #seattle





#### Overtime Athletics

Published by Chris Whelan [?] - April 17 at 4:45pm - 🚷

Midland Elementary (NY) wrapping up the Winter Basketball session. #overtimeathletics



### **FACEBOOK**

The online social media and social networking service has become an integral piece of social interaction in todays world. Both utilized for business and personal use, Facebook's power to reach customers is undeniable. Parents have made Facebook a centerpiece of:

- Investigations for selecting youth programs and businesses
- Customer Service Requests/Feedback

The priority regarding OTA Facebook and other Facebook marketing options is to be relentless with content and swift with responses.

## OTA INSTAGRAM



overtimeathletics2003

overtimeathletics2003 Great Article Director Mike Hanley wrote for OTA's Blog: http://www.otathletics.com/singlepost/2017/02/16/Overtime-Athletics-Summer-Camps-14-years-Strong

Add a comment...

### **INSTAGRAM**

Instagram is a mobile photo-sharing application and service that allows users to share pictures and videos either publicly or privately on the service, as well as through a variety of other social networking platforms, such as Facebook, Twitter, Tumblr, and Flickr. Using Instagram is an excellent way of:

- Updating families on program activities (existing customers)
- Providing visuals of what participants and their parents can expect being enrolled in one of OTA's programs (potential customers)

Being sensitive to a families concerns regarding photos of their children online is something to be aware of when utilizing this platform.

### **OTA ONLINE NEWSLETTER**



#### November Newsletter - Gobble Gobble

It's almost Turkey Day! For many people Thanksgiving means traveling, visiting with family and friends, and of course, eating! But did you realize that television also plays a large part in many American's Thanksgiving traditions. According to a study done by the US Bureau of Labor Staffstics, the average person spends about 1.2 hours eating and drinking on Thanksgiving and 3.7 hours watching television! Less than 20 percent of those surveyed participated in sports or exercise activities. Try and add a little exercise into your family's traditions. Look for a Turkey Trot race or play a family game of flag football. Or, lust take a walk before dinner. Pledge to turn off the TV this Thanksgiving!



#### Play It Safe - Preventing Sports Injuries in Kids

The National Institute of Health recommends these tips to keep your child safe while participating in sports.

- Your child should be in the proper physical condition for their sport.
- Make sure your child knows the rules of the sport.
- Wear the appropriate protective gear and make sure it fits properly. Ask your child's coach if
  you have any gear questions.
- · Know how to use the athletic equipment properly.
- Warm up before playing.
- Avoid playing when very fired or in pain.
- Get a preseason physical.
- Make sure water is available to maintain hydration.

#### **OTA Winter Session**

Our team is gearing up for the winter session. If your school isn't on our schedule yet, contact your Director of Programming today! Winter is the best time for after school programs since children are spending less time outdoors being active and more time indoors. Plan a little extra exercise in their day through an after school athletics class. Our programs are listed at <a href="https://www.otathletics.com/afters">www.otathletics.com/afters</a>.

### ONLINE NEWSLETTER

Staying relevant in the community of customers is what advertising and marketing are all about. Online Newsletters are a credible way of communicating with your network of partners and participants in order to:

- Provide informative content regarding topics that OTA and it's network both care about
- Announce Programming
- Promote proud aspects of OTA

Criteria for successful online newsletters include proofread, visual appeal, technologically sound, the order of topics, and concise.

### **OTA ASP EMAIL BLAST**

**Elementary Spring After School Programs** 

Overtime Athletics is excited to be back at your school this Spring running:

Tuesdays | Basketball | Grades K-3 | Starts 1/24

Thursdays | Floor Hockey | Grades 3-6 | Starts 1/26

Register Online @: www.otathletics.com > locations (select your location) > After School Programs

6 Reasons Kids should play SPORTS:

- Social Gain
- · Organized Exercise
- · Learn Sportsmanship
- Learn & Experience Teamwork
- Have Fun!
- Encourage a healthy lifestyle

If you have already registered, HELP US SPREAD THE WORD. Thanks,

Overtime Athletics www.otathletics.com

### ASP EMAIL BLAST

An "email blast" is a low cost, highly effective way to advertise programming. The location and type of program are factors in who receives the mass email and whether a specific portion of your database is targeted or the entire database receives the notice. Utilizing the "email blast" tactic requires:

- Email collection from program participants to build internal database
- Partnering organizations allowing OTA's access to their database

Promoting and utilizing OTA's online registration platform with After School Partners is so important to build databases in order to effectively use this marketing tactic.

### TAP A FRIEND!

Subject

OTA ASP Reminder

#### Content

Hi Families,

Thanks for registering your child in our after school program at Franklin Sherman Elementary. We are hoping you can 'TAP A FRIEND' – Please help us spread the word on our programs – it will make for a better program to have more kids.

Please send your friends here: https://ota-nova.jumbula.com/view#/after-school-programs

Thanks so much,

Will Glomstead

Overtime Athletics

www.otathetics.com

### TAPA FRIEND!

- TAP A FRIEND Campaign is sending an email to the already registered families asking them for their help in spreading the word about our programs. This can be done with After School Programs, Camps, Clinics, ETC.
- Another low cost, highly effective way to advertise programming.

### **OTA CAMP EMAIL BLAST**

#### MARK YOUR CALENDARS FOR FEB 1ST!

Brambleton Association Summer Camp 2017 - STEAL DEAL REGISTRATION

Steal Deal Cost Feb 1st - 5th: Full Day \$185 per week | Half Day: \$125

(Regular Cost starting Feb 6th: Full Day \$250 | Half Day: \$185)

#### New this year:

More Space this year - UPSTAIRS & DOWNSTAIRS Sibling Discounts

#### Camp Features:

Mobile Video Game Unit (Once a week)
Daily Swimming
Field Trip to Movies (Once a week)
2 Outdoor Fields
1 Outside Multi-Purpose Court
Arts and Crafts
Movie Room
Before and After Care

Click Here for More Information

### CAMP EMAIL BLAST

Most camp offerings will be open to a much larger customer base than an after school program (ASP participants must come from that partnering school, while summer camp participants usually can come from any part of the school district). Having a healthy database in order to access as many families in a district with a camp site is essential so that "camp email blasts" can cover as much of the population as possible. Camp email blasts should:

- Visually change with each email blast
- Announce any promotions / deals
- Feature camp highlights or special activities

### OTA ASP BROCHURE



Owerine Arbletics is a safe and affordable program that strives to next the same objectives as the minion for The National Parent Fracher Association:

#### Why sit on the bench, when you can be in the game!



liverploidy wins with Orectime Athletics. Participants' enthusiasm for Overtime Athletics stems from an environment of energy and fan, while purents are the filled with an alternative to TV, wideo gunes, and the Intenset. Passets and teachers both acknowledge the dangers children are confected with during the other assurprised flows between the 'chocked's out bell' and the 'danset' bell'. After school activity is a power deterrent for children making the wrong choices when confronted with the increasing negative temporations they are faced with everyday.

time Athletics understands that the foundation of the program, which for sportnearehip, physical fitness, and teamwork, are betilding blocks for but transcread the crust and impact the learning pressum of growing up.



The Surgicon General says that today's kids are in the WORST shape of any generation. He blames this trend on Junk Food, TV and LACK OF EXERCISE!

#### Rules of the Game — Here's how it works:

can see accomplable with prospects of all skill. Overtime Arthletics' growns curriculum for boys and gother or spring mestion?

or spring mestion?

are Allelius assertiments to detailed, and a see Allelius assertiments to detailed.

are at Ribbliomeration, and are the analysis of the a

Our philosophy of dedication, discipline, and had work guarantees participants' improvement in all meets of arbitries.

If it's not fun, if it's not about fair play, we don't do it.

#### Our Came Plan

Partnerships Tegether, Overtime Addictics and your PEA create a winning team that accomplishes our common goals. We provide assistance with regards to adeading, envolvement, climational and other areas that relieve the ever growing bardens PEA. Weltancess are confinemed with from sension to sentime.

Overtime Athletics provides 16 different programs with a format and system that can accommodate any elementary school's estating after school program in length of sensions, classes, and age group.

Our Team Professionalism: Overtime Athletics requires all instructors to participate in our training program, which emphasius safety guidelines and class management. Instruction are also required to participate to a background check.

Overtime Athletica' instructors are trained to implement a dis-system, prepare a written game plan, and to create an environs that balances discipline and fine.

#### Our Equipment

Resources: Overtime Athletics provides all necessary equipment for proget union otherwise specified. We have the ability and resource needed to implement multiple programs for one school during any individual session.

Instruction are required to master Oventine Arthletics' signature curriculum which reflects the latest techniques in youth coaching and includes the best games to maximize positive energy and skill development.





### ASP BROCHURE

Brochures are often the baseline for establishing the experience and professionalism of an organization and program. ASP Brochures can be printed and distributed or emailed by:

- Sending to Coordinators in the mail
- Dropping off at School Offices
- Emailed to interested parties

Brochures are a preview, not the entire story. Being prepared to subsidize the information in the brochure with further information during in person meetings or phone calls is essential to successful marketing and sales.

### **OTA SUMMER CAMP BROCHURE**

#### What Can **Overtime Athletics** Do For You?

Bring the excitement of the Overtime Athletics Summer Camp experience to your location!

Overtime Athletics can fill your facility with the lengther and jay of children during the summer meeths. Whether you would like to ener your location to Overtime Athletics, form a portnerably, or let Overtime Athletics take over your summer camp operations, we have the means and experience you are looking for!

regarding when the eamp runs, both time of day and wooks during the summer, as well as what area you can provide. We have run camps in ice sketing risks, indoor secon fields, outdoor fields, gyms, classrooms, etc.

would fit the reads of the facility:



- I. OTA rents out your facility.
- OTA partners with your organization.

- summer camps.







#### **Overtime Athletics** has changed the game!

Our organization has discovered the key to winning...

Overtime Athletics understands that the foundation of the programs which includes sportures whip, physical fitness, and team building blocks for life that transcend the court or playing field, and



and anthusians for combining athlistic games, contests, and instruction creates a positive environment for young partitipants to success Our philosophy of dedication, discipline, and hard work guarantees participants' improvement in all aspects of the game.

levels puts as much emphasis on positive attitudes and sportsmanship as it does on any contemporary athletic technique. Our dedicated instructors spond just as much time being players' biggest fare as they do providing quality instruction.



### Motion



Get off the bench, and get into the game!

If your promisation is interested in hosting an Overtime Athletics number program, get made to how the histic bloss, the chaose of the players, and the rear of the crowd. We design summer current based on the receip of the facility and the words of the kids.



Our programs are equally successful indeem as they are outdoors. We pay particular attention to developing an environment that otos our partnerships by maintaining a flexibility, professi alturn, and expertise that can beam up with anyone who shares our pession for providing the best youth camp experience around.

TO CIVE: H ealth nvolvement G rowth H appiness F un nstruction V alue E nrichment Safety



### SUMMER CAMP BROCHURE

Understanding that working on the summer session ALL year round is a reality of how important camps are to revenue, is essential. Camp Brochures should be distributed during interactions with other types of partners even if the topic isn't quite relative yet. Summer Brochures are a way of demonstrating:

- The options for the different ways OTA can run and provide summer camps
- ► The full scope of our business to ASP Partners
- A preview of how partnering relationships can grow

(Note: misrepresentation of summer activities in a brochure with inaccurate photos or descriptions can have negative consequences with customers (parents) when it comes to their expectations of what the offering will include)

### **OTA SUMMER CAMP FLYERS**

### **F**ront

# Brambleton Association Summer Camp 2017

EARLY REGISTRATION = \$AVINGS!!!!

Feb 1st - 5th Steal Deal



SAVE UP TO \$60 per week \$185 per week FULL DAY \$125 per week HALF DAY

Starting Feb 6th Cost: \$245 per week/\$185 Half Day





Overtime Athletics and Brambleton Community Association have partnered once again to offer one of the best camps around. Overtime Athletics Summer Camps are a little bit of this... and a little bit of that! Our model, honed over 13 years of providing fun and affordable summer camps, zeroes in on the best parts of traditional day camp like Sports, Games, Contests, Arts and Crafts, Team Building Challenges, and Special Activities, AND also incorporates the latest trends in youth programming to include, Seavenger Hunts, Video Game Bus, Water Games, Goofy Golf, Brain Buster Projects, and much, much more!



www.otathletics.com

### Back

# Come get a SLICE of SUMMER FUN!

#### Times

Full Day: 9:00am - 4:30pm

Half Day Morning Only: 9:00am - 12:30pm Before Care Available: 8:00 earliest drop off

After Care Available: 5:30pm latest pick up

Step 2: Select your location Step 3: Select Camps

Step 1: www.otathletics.com

Online Registration:

#### Step 4: Select Brambleton Summer Camp

#### Camp Dates:

Week 1: June 12th - 16th

Week 2: June 19th - 23rd

Week 3: June 26 - 30th

Week 4: July 3rd - 7th (No Camp on 4th)

Week 5: July 10th - 14th

Week 6: July 17th - 21st

Week 7: July 24th - 28th

Week 8: July 31st - August 4th

Week 9: August 7th - 11th

Week 10: August 14th - 18th

Questions:

Call: 703.437.1200

Email: info@otathletics.com

#### DISCOUNTS:

Steal Deal Feb 1st - 5th (Best Deal) STEAL DEAL CODE: StealDeal

Sibling Discount: \$15 Off Total Bill

#### AGES: 5-12 Years Old

#### Camp Features:

MORE SPACE - Up and Downstairs of the building

Daily Swimming

Once a week Mobile Video Game Truck

(Each child gets a 45 minute session)

Once a week FIELD TRIP to Movie Theatre

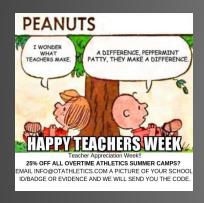
Arts and Crafts Rooms

2 outdoor fields and multi-purpose court

Organized games and competitions

### WWW.CANVA.COM

Canva.com has thousands of templates that you can use to create flyers, social media posts, banners, etc.. We recommend you set up a FREE account and use Canva.com for all design needs. All creations can be stored on canva for Free.









### SUMMER CAMP FLYERS

Camp Flyers are a very versatile method of advertising and marketing camps. They should be designed to be used and distributed to a much broader audience than flyers for after school programs. Summer Camp flyers can be:

- Handed out by instructors at after school programs
- Taken to special events around the community
- Posted in area "hot spots"
- Left at lobby desks, front desks, information desks
- Emailed as attachments to interested customers
- Posted online

### **OTA POSTCARDS**









### **POSTCARDS**

Postcards are a valuable tool in advertising and marketing efforts for a couple of reasons:

- Cost effective (to create and print)
- Space effective (easier to handout)
- Graphically easier to change for different program offerings
- More effective way to announce a price "special" or "steal deal" promotion

Postcards can be distributed the same ways flyers can be, but have the added bonus of being utilized as direct mail. Postcard postage is cheaper than a regular letter.

### **OTA YARD SIGNS**







#### OTA Camp Yard Signs

• Order from: www.SignsOnTheCheap.com







### YARD SIGNS

Taking advantage of "high traffic" areas is an important factor to consider in marketing. Yard Signs can achieve this goal with both foot traffic and vehicle traffic. They are a common and effective tool to get your service, program, and organization noticed. Print/Font size is crucial in the effectiveness of yard signs. Understanding, that depending on the location (school grounds vs public streets and roads vs private property), rules, regulations, and maybe even laws apply to the practice of setting up yard signs for advertising purposes. When placing signs, consider:

- Angle of Message
- Durability
- Sturdiness

### **OTA BANNERS**







### **BANNERS**

Large banners promoting programs are effective, but also more expensive than other types of advertising due to the cost of having them made. The other factor to consider is whether the banner can be re-used. How specific the details are of the banner, is the factor for whether or not the banner can be used at a later date or a different location. When positioning banners, consider:

- Inside or Outside depending on locations proximity to street traffic (or highway traffic)
- Making sure they are properly hung up or staked to withstand weather like wind (hanging a banner that no one can read is useless)

### **OTA POSTERS**





### **POSTERS**

Hanging posters in partnering facilities is a great way to promote programs, camps, and activities. The size of posters allows for designs to really include some very detailed information. How posters are displayed is very important to consider. Posters can be hung:

- Posted on bulletin boards
- ► In frames on a wall
- Leaning on easels
- Placed in special stands

Using special stands can often mean that the poster can be displayed showing the front and back. If this is an option, the design should reflect that.

### OTA NEWSLETTERS

**Front** 

#### OVERTIME ATHLETICS NEWSLETTER

#### *THE SCOREBOARD*

#### "Manager's Message"

On behalf of the directors of Overtime Athletics we would like to say 'thank you' to all those individuals who made this year's after school programs such a huge success. The combined efforts of PTA volunteers, principals, parents, and our dedicated staff of instructors is the perfect mix for giving students quality

The PTA volunteers who so unselfishly dedicate their time and efforts to providing positive after school experiences to their students deserve nothing less than the highest of HIGH FIVES. We have spent this past year listening to their concerns and already have instituted policies to make 'their lives easier'. Our scheduling system is now able to accommodate those coordinators who put together their calendars well in advance. We have created a special position and increased our staff of instructors in order to accommodate make up classes and ever changing scheduling scenarios that afters coordinators are routinely requesting. We have incorporated class offerings, like floor hockey and volleyball, at the request of coordinators who were interested in addressing the wishes of students and parents

Improving our systems of operation, which in turn increases our level of service to the participants of our programs, leads us to embrace our staff's concerns and ideas. Beginning next fall, OTA will have launched a virtual office to allow our staff to remain connected to innovative and new curriculum, company wide weekly announce ments, and changing instructor assignments.

The on-line site will continue to increase the teamwork philosophy that is essential to the success our staff has with Overtime Athletics

#### and our partners.

As we continue our efforts to become a part of the Fairfield Connecticut and Westchester, New York communities, we will be sure to continue to listen to and accommodate the needs and desires of those who we are working with. We can't wait for the games to begin next fall!

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#### "Under the Lights" OIA Conducts Focus Group for PIA Coordinators

This past spring Overtime Athletics asked a select group of after school coordinators to weigh in on a variety of issues concerning the after school environment, their positions, and how OTA stacks up compared to other providers.

When asked what attracts organizers to a program, the most common answers given were variety, affordability, fun, and flexibility of

Materials described as helpful in making the decision to run a program included course description, testimonials or references, and

20% of coordinators remarked that the greatest difficulty in running a program is finding space for the activity to take place.

Instructors maintaining discipline in their classes, was recognized as one of the best ways for an after school coordinator's role to be made more manageable

Instructor/Student ratio ranked extremely important to all PTA volunteers who participated in this focus

How does OTA stack up compared to other program providers?

100% of focus group participants ranked OTA better in

- Customer Service
- Affordabilit
- Professionalism of Instructors
- Organization of Classes
- Participant satisfaction when it

l haven tfound one better. Well run, reliable, and a good price. I have such a comfort level dealing with OTA that I'm using you more and more.
Other providers have caused me too

#### Back

#### Overtime Athletics Newsletter

#### 105 Fifth St. Suite 100 mford, GT 06905

Phone: 203.353.8773 203.359.1259 Toll Free: 866.353.8773

Email: info@otathletics.com



We wish you all a healthy, happy and safe summer!

#### OUR MISSION:

#### TO GIVE

H ealth

I nvolvement

G rowth

H appiness

\*\*\*\*\*\*\*\*\*\*\*

F un

I nstruction

V alue

E nrichment

S afety

#### "COACH'S CORNER"

#### Overtime Athletics Themes of Competition

Just as important as teaching the students of our programs the fundamentals and skills of the various sports we offer programs in, we helieve that the themes of athletic competition are equally as vital to

educate our participants. These themes include sportamanship. teamwork, the valu of practice, and making fun a priority in their

Lori Iazarus, Afters Co-Chair (D. Grafflin Elementary) athletic endeavors

We are constantly made aware of the terrible experiences that parents and players have with their rec. league play, and make every effort to combat those scenarios with the mission of our

Energy \* Participation \*Fun The following note is one that our

organization receives far too offen:

'I'm so glad to see that you guys make fun your priority. My eight-year-old just quit his favorite sport, soccer, because the coach was mean. He doesn't ever want to sign up again. So I'm

thrilled we can offer and The kids are really enjoying your das provide "fun" sports ses (Lacrosse, cheerleading, minithrough vour programs sports and volleyball). I especially like The kids just love it!" ow team-building strategies that you bring to the programs.

We know that at the end of the game, the only thing that really matters is that the players went to come back and play again As soon as coaches make

the experience about something else, rather than the development and excitement of their players, they have failed in their job to cultivate young athletes. OTA will never forget to be - not only coaches, but fans of our participants.

### OTA NEWSLETTERS (INSID

#### Middle

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# NOTA NEWS &

The OTA Library Enrollment Program was designed to give Overtime Athletics an opportunity to have an impact on students who don't participate in our abiletic classes. OTA has donated \$200 to Glenville Elementary School's library for enrolling over 250 students during our fall, winter, and spring sessions. The most of any of our partnerships - - Congratulations!

The 'Back to School' PTA Enrollment Fundraiser is a program that is designed to reward coordinators who make an extra push to meet enrollment goals during our fall session. For every class with at least 20 participants, OTA donated \$50 to that whool's PTA. Congratulations to our partnerships that took advantage of this

This past year, Overtime Athletics contributed to the Paul Adams Scholarship Fund and the UNICEF Tsurami Relief Effort

OTA's Director of Development. Chris Horich, coached the Darien YMCA's sixth grade boys travel basketball team to a 9-9 record before losing in the semi-finals of the league tournament. OTA's Director of Programming, Chris Whelan, coached the Darien YMCA's fifth grade boys travel basketball team to an undefeated record of 17-0 and a league championship. Congratulations to all the boys who played so hard for these two teams

OTA continued to build our role in the youth athletic community by providing league clinics in Darien, Westport and Fairfield. These clinics were conducted in basketball. We look to continue this role next year and expand our involvement to include football and soccer league clinics.

The Overtime Afriletics AAU Baskethall program had a fantastic spring season. The program now includes 4 teams. The U-11 team won the Connecticut state tournament qualifying them to compete in nationals being held in Louisville, KY this July. Good Luck!

OTA has created a new position within our team. The Team Captain position is designed to provide additional evaluation for our programs, continue to train our Instructors, and assist in scheduling changes.

Overtime Athletics will be expanding our programs to Long Island, NY This expansion effort will take place in the fall of 2005.

OTA's web development team is currently constructing a new website to be launched in August. Make sure you check out our new features and divisions of Overtime Athletics. (www.otathletics.com)

Congratulations to Chris Whelan, OTA's Director of Programming, for accepting the head coaching position for the Darien High School's Varsity Basketball Team. Good luck this winter!

THE SCOREBOARD

"2004 / 2005 Record" Year in Review: OTA's Annual Report

Your coaches are EXCELLENT. It has been supurb. I feel like you can tell when the coaches are having fun genuine fun, and the kids feed off that It's so nice to see:

-Colleen Barker, PTA Coordinator, Sherman Elementary (Fairfield, CT)

"The kids are really enjoying your programs, and we will definitely plan to call on you again for next year.

Alison Savitch, Co-Chair, Roaring Brook Elementary (Chappaqua, NY)

"Instructors are politic reliable, and knowledgeable. Management is effi-cient, flexible, patient and pleasant towork with. These qualities are not always consistent with other programs. It's a pleasure to work with OTA.

Sheila Viger, Affers Coordinator, Milton school (Rye, NY)

"We received positive feedback from kids and parents on the program. The fees were extremely reasonable! OTA staff was very responsive when we had to reschedule a class. It was a pleasure working with OTA."

Annette Lefrieri, Afters Coordinator, Middlebrook Elementary

"I appreciate OTA's cooperation with last minute changes to dates, etc. I have heard nothing but great feedback about your staff and the classes."

Helma Gregor, Afters Coordinator, North Mianus Elementary (Greenwich, CT)

an OTA Program 3,604 WINS 3,604 LOSSES

Number of Schools who

After School Program

nerticinated in an OTA

Number of After School Programs OTA

implemented during fall winter, and spring sessions

Number of Classes OTA

the three programming

Total number of Students enrolled in

sessions

Instructors coached during

O

DAGE 3

42

190

1,530



#### "School's Out!" - OTA's Summer Camp Schedule for 2005

ROSCCO Summer Program Stanford, CT (June 27- July 29)

OTA will be providing the affiletic programming for this fantastic summer experience for elementary school children. ROSCCO is a non-profit organization specializing in before and after school care. Their summer programs are designed to provide children with a positive place to be while parents are at work. OTA is thrilled to be a part of their summer camp.

 Edison Basketball Camp, Alexandria, VA (July 11-15 & July 25-29)
 OTA's partnership with Ivan Thomas, head coach of the Edison Varsity Basketball team continues this summer, providing a high energy basketball camp with special emphasis on skill development.

Randolph Macon Basketball Camp, Ashland, VA (July 31- August 4)
 OTA's Director of Programming, Chris Whelan, will be a featured instructor for this complete basketball experience.

Ridge Community Day Camp, Westport, CT (August 1 - August 19)

OTA has been asked to provide special affiletic activities to campers for this August experience. Participants will be exposed to a variety of sports programming with heavy emphasis on games.

 Overtime Athletics Sports Camp Sponsored by Darrien Town Hall, Darrien, CT (August 8-12 & 22-26 & 29-Sept 2)
 OTA is back with the Town Hall for three sessions in August for a total sports experience. The enthusiasm of last summer is sure to carry over to this August with a fantastic variety of the traditional sports mixed with a flavor of some new activities.

Overtime Athletics Summer Sports Camp, Fairfield CT (August 15-19)
 Local Description of Camp, Fairfield CT (August 15-19)
 Local Description South Pine Creek Park on Old Dam Road Sports will include soccer, flag football, lacrosse, kickball, dodge ball, capture the flag floor hockey, and handball. For camp registration please wisk www.cathletic.com/camps.html

### NEWSLETTERS

Despite the advancements in technology, people still love getting things in the mail the old fashioned way. Newsletters that can be mailed home are a more effective way of providing detailed information in contrast to online newsletters, which should be concise. Newsletters can be created to establish a format that is duplicated each issue. Sections could include:

- Managers Message
- Coaches Corner
- Programming Highlight
- News and Notes

Considering the cost of printing and postage is important when deciding to use this advertising and marketing tool.

### OTA DIRECT MAIL



#### Come Get a Slice of Summer Fun!

#### Online Registration:

Step 1: Visit www.otathletics.com

Step 2: Select Your Location

Step 3: Select Camps

Full Day: 9:00am - 4:30pm

Half Day Morning Only: 9:00am - 12:30pm Before Care Available: 8:00am earliest drop off

After Care Available: 5:30pm latest pick up

SIBLING DISCOUNT

"Available February 1st - 15th, Cannot combine with any other offens.

#### STEAL DEAL **SAVINGS!**

1 Week: \$160 \$135 2 Weeks: \$295 \$245 3 Weeks: \$490 \$355

STEAL DEAL CODE: StealDeal "Available February 1st - 15th. Cannot combine with any other offers.

#### AGES: 5-12 Years Old

#### Basketball Camps: 9am - 2pm

Session 1: July 17th - 21st | Rising 3rd - Rising 6th Grades | St Joes School, Herndon Session 2: July 24th - 28th | Rising 7th - Rising 9th Grades | St Joes School, Herndon

#### Flag Football Camps: 8:30am - 12:30pm

Session 1: July 10th - 18th | Rising 2nd - 6th Grades | Baron Cameron Park, Reston Session 2 August 7th - 11th | Rising 2nd - 6th Grades | Grange Field, Great Falls

#### Soccer Camps: 8:30 - 12:30 pm

Session 1: June 26th - 30th | Rising 2nd - 6th Grades | Grange Field, Great Falls Session 2: August 14th - 18th | Rising 2nd - 6th Grades | Baron Cameron Park, Reston

#### **Overtime**

For Questions

Calt 703.437.1200 Email: info@otathletics.com

Website: www.otathletics.com



#### Come Get a Slice of Summer Fun!

#### Online Registration:

Step 1: Visit www.otathletics.com

Step 2: Select Your Location

Step 3: Select Camps

Step 4: Select Gardens Ice House

Full Day: 9:00am - 4:30pm

Half Day Morning Only: 9:00am - 12:30pm

Before Care Available: 8:00am earliest drop off After Care Available: 5:30pm latest pick up

SIBLING DISCOUNT

"Available February 1st - 5th. Carroll combine with any other offers

#### STEAL DEAL SAVE UP TO

FULL DAY \$230 \$165 PER WEEK

STEAL DEAL CODE: StealDeal Thruitable February 1st - Sth. Cannot combine with any other offers.

AGES: 5-12 Years Old

#### Camp Dates:

Week 1: June 19th - 23rd Week 2: June 26th - 30th

Week 3: July 10th - 14th

Week 4: July 17th - 21st

Week 5: July 24th - 28th Week & July 31st - August 4th

Week & August 7th - 11th

Week 9: August 14th - 18th Week 9: August 21st - 25th

#### Camp Features:

- · Ice Skating
- · Once a Week Mobile Video Game Truck
- (Each child gets a 45 minute session)
- . Arts and Crafts Rooms
- · 2 Outdoor Fields and Multi-Purpose Court . Nature Trails and Outdoor Playground

#### For Questions

Call: 730.437.1200

Email: Info@otathletics.com Website: www.otathletics.com



The Gardens ICE HOUSE



#### SONO Field House Summer Camp 2017

#### EARLY REGISTRATION = \$AVINGS!!!!







@ 2017 Mudlick Mail

DON'T MISS OUR February 1st - 5th Steal Deal! SAVE UP TO \$60 PER WEEK

After Feb 5th Regular Price: \$225 per week/\$185 Half Day

See reverse side for

special offer details!



partnered once again to offer one of the best camps around. Overtime Athletics Summer Camps are a little bit of this... and a little bit of that! Our model. honed over 13 years of providing fun and affordable summer camps, zeroes in on the best parts of traditional day camp like Sports, Games, Contests, Arts and Crafts, Team Building Challenges, and Special Activities, AND also incorporates the latest trends in youth programming to include Scavenger Hunts, Video Game Bus, Water Games, Goofy Golf, Brain Buster Projects, and much more!



**经过去的人类的** 

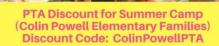


### DIRECT MAIL

Communicating directly with potential or returning customers is an important strategy to figure out. Direct Mail is a PROVEN tactic in advertising programs directly. The cost of printing and postage are a factor in determining whether or not to send literature home. Professionally designing them is a must, and deciding whether or not to acquire community mailing addresses should be considered as well. The cost of acquiring mailing addresses is based on volume and minimum amounts are standard. Mailing addresses might also be acquired by:

- Requesting mailing address database from partnering organization
- Previous customer data

# PTA FUNDRAISER FOR LOCAL CAMPS





Summer Camp
Camp located @ Centreville Elementary

#### Online Registration:

Step 1: www.otathletics.com

Step 2: Select your location

Step 3: Select Camps

Step 4: Select your School

Must register before May 1st to get this deal!!

Fees:

Week Cost:: \$225 \$175

#### Sibling Discounts

\*\*Week 1 is only Wednesday—Friday and will be discounted rate\*\*\* Notes & Times

Week 1: \*\*\*June 20th-22nd

Week 2: June 25th-29th

Week 3: July 9th-13th

Week 4: July 16th-20th

Week 5: July 23rd-27th

Week 6: July 30th-Aug 3rd

Week 7: August 6th-10th

Full Day: 9:00am-4:30pm Before Care Available (8:00am) After Care Available (5:30pm)

Ages: 6-12

Optional Lunch (Chick-Fil-A & Dominoes)

Overtime Athletics Summer Camps are a little bit of this... and a little bit of that 10 ur model, honed over 15 years of providing fun and affordable summer camps, zeroes in on the best parts of traditional day camp like Sports, Games, Contests, Mobile Video Game, Arts and Grafts, Team Building Chileinegs, and Special Activities, AND also incorporates the latest trends in youth programming to include, Scavenger Hunts, Bounce Houses, Water Games, Goolfy Golf, Brain Buster Projects, and much, much more Whether you come for a week or the whole summer, our expert team understands how to keep camp fresh and fun. Our proven curriculum and programming formula allows us to roll through the day weaving high intensity and low impact activities togethers on that every type of kid has bether moment to shine. Come get a slice of summer fund.





"These materials are neither sponsored nor endorsed by the Fairfax County School Board, the Superintendent, or this school. Questions?

Call: 703.437.1200

Email: Info@otathletics.com

Discount for Summer Camp (Floris Elementary Families) Discount Code: FlorisPTA



#### Online Registration:

Step 1: www.otathletics.com

Step 2: Select your location

Step 3: Select Camps

Step 4: Select your Facility

#### Weekly Cost:

Full Day: \$225 \$175

Use the code: 'Floris PTA' to receive \$50 OFF per

week.

#### Dates & Times:

Week 1: June 18th-22nd

Week 2: June 25th-29th

Week 3: July 9th-13th

Week 4: July 16th-20th

Week 5: July 23rd-27th

Week 6: July 30th-Aug 3rd

Week 7: August 6th-10th

Week 8: August 13th-17th

Before Care Available (8:00am) After Care Available (5:30pm)

Ages: 6-12

Optional Lunch (Chick-Fil-A & Dominoes)

These materials are neither sponsored nor endorsed by the Fairfax

#### Endorsed by Floris PTA

Overtime Athletic Summer Camps are a little bit of this... and a little bit of that 10 ur model, honed over 15 years of providing fun and affordable summer camps, zeroes in on the best parts of traditional day camp like Sports, Games, Contests, Mobile Video Game, Arts and Crafts, Team Building Challenges, and Special Activities, NAID also Incorporates the latest trends in youth programming to include, Scavenger Hunts, Bounce Houses, Water Games, Goolfy Golf, Brain Buster Projects, and much, much more! Whether you come for a week or the whole summer, our expert team understands how to keep camp fresh and fun. Our proven curriculum and programming formula allows us to roll through the day weaving high intensity and low impact activities tosethers so that ever type of kild has belier moment to shine. Come are at allowed for summer fund.





Questions?

Call: 703.437.1200

Email: Info@otathletics.com

### PTA FUNDRAISER

This has been a fantastic idea that is a WIN/WIN for your business and the School. We will ask the school if they will partner with us on a Fundraising Opportunity where we will give all Families @ their school a discount on our Summer Camps (You will create a code for that school). In return, we are giving them \$10 per child that registers in our camp.

Hopefully the school allows up to have flyers made and dropped off at the school for all the kids to take home. Some PTA's will also include it in their newsletter and social media accounts.

## OTA STICKERS / MAGNETS



### STICKERS / MAGNETS

Spreading the brand takes on many shapes, forms, and sizes. Implementing successful programming and developing a reputation for great service is obviously the foundation for building a great brand, but considering the "look" and "feel" of each Overtime Athletics Territory should demand some consideration. Magnets and stickers are low cost, easy methods for promoting the brand. Distributing magnets and stickers to both staff and program participants are effective ways of spreading the "OTA word". Stickers and magnets can be used:

- Handouts to program participants
- Thank you's to staff and families
- Requests to individuals in the network to display OTA as a favor

# MARKETING OPPORTUNITIES

### GOTOWORK!

Always exhaustively investigate the potential opportunities to get the word out about Overtime Athletics Programs to the members of the communities you have partnered with.

- Back to School Night
- School Fair
- Lunch and Recess Demonstration
- Open House
- > PTA/PTO Meeting
- School Student Assembly

### **PREP**

The type of event will determine the kind of preparation necessary to be ready to market Overtime Athletics. Considering whether the event is professional (PTA meeting) or athletic (fair, field day, demonstration) is the first step in knowing how to prepare. Also whether the opportunity includes adults or adults and kids. Preparing includes:

- Attire (director? staff?)
- Marketing Materials (brochures, flyers, post card, etc..)
- Signage and Table or Booth Display (table cloth, banner, etc..)
- Sports Equipment, Registration Forms, Prizes
- Supplies (pens, handouts (t-shirts/water bottles), sign up sheet)
- Technology (laptop, IPad)
- Presentation (slide show, video, etc..)

### **EXECUTION**

Having a plan for the marketing opportunity is essential in putting the brand's best foot forward. Just as the preparation is dictated by the type of event, so is the plan:

- Know environment and parameters for "set up"
- Practice meeting presentation
- Create lesson plan (agenda) for program demonstration
- Meet with any employees participating before hand
- Understand any safety factors
- ▶ If athletic setting, clear rules and guidelines for participation

# SAMPLE "BOOTH"



# DATABASE

### "THE DATABASE"

It is essential to collect contact information for future marketing purposes. This is conveniently done with online registration, but a more difficult effort when OTA does not handle program registration. Collected information for the database should include:

- Student and Parent Names
- Attending School
- Attending Program or Camp
- Parent Mailing Address
- Parent Email Address
- Parent Phone Number
- Student Birthday

### TRADITIONAL

Using the database to stay in touch with customers by sending email blasts or direct mail home are common marketing methods that prove very useful with regards to creating new partnerships, announcing programs for a new session, increasing enrollment, and making families within the network aware of promotions and pricing deals to take advantage of. Additionally, an organized database is important to target:

- Families by geography (towns, schools, etc..)
- Specific age groups, grades, genders
- Specific customer history (types of programs they have been in)
- Child's birthday

### **NEXT LEVEL**

Database information can be used for other unique marketing efforts besides direct mail and email contact.

- "Text Marketing" is the act of sending out advertising messages to smart phones via text messages.
- "Robocall" is a phone call that uses a computerized auto dialer to deliver a pre-recorded message.

Both of these methods are facilitated by using companies that specialize in this technology. Considering cost, timing, and wording/language are very important factors to consider when utilizing these marketing techniques.

## BEING PRESENT

### HAVING A SCHOOL PRESENCE

- Find ways to become a part of the school community. It's important to make the OTA Brand a part of school life. In order to achieve this you need to develop relationships with school principals, school administration, and school PTA Coordinators, all of whom can grant permission for the following:
  - Yard Signs in Front of School
  - Banners Outside School Entrance
  - Posters in School Hallway
  - Table Display
  - Posting on School Website and Facebook Page

### SCHOOL EVENTS

- Every school has events for their families whether they are Parent Teacher Events or School Events. Be present at these:
  - Back to School Night
  - Parent Teacher Conferences
  - Ice Cream Social
  - Movie Night
  - Science Fair
  - Band performances
  - Elementary vs Elementary Sporting Events
  - Carnival Nights
    - AND MANY MORE!

Drop some flyers on Cars during these events if you are unable to get inside.

### HAVINGA NEIGHBORHOOD PRESENCE

- Find ways to become a part of the neighborhood community.

  Volunteering and coaching in youth organizations is a great way to achieve this.
- Sponsoring activities, donating time and energy for community events is a proven way to become a trusted member of the community.
- Be looking for "hot spots" and "highlight events"
  - The Bulletin Board Plan (posting announcements at neighborhood "hot spots")
  - Faith Based Organizations near schools (contain a concentration of potential customers and regularly hold "highlight events" for communities)

### THE BULLETIN BOARD PLAN

The act of getting marketing materials posted:

- What are "hot spots"?
  - Grocery Stores
  - Coffee Shops
  - Juice Bars
  - Fitness Centers
  - Parks and Rec Departments
  - Community Centers
  - Local Libraries

### THE HIGHLIGHT EVENT PLAN

The act of participating in community events:

- What are "highlight events"?
  - Community Programs
  - Holiday Events
  - School Fairs
  - Town Carnivals
  - Races Events
  - Parades
  - Festivals
  - Sporting Events

### CONNECTING-WITH-CONNECTORS

- Finding the "network" of <u>influencers</u> in each community we offer our service in is essential to our brand flourishing.
- Connecting with individuals that can bring our service into organizations and also assist us in reaching potential customers will aid in the growth of the program.
- This network includes:
  - School Personnel
  - School Volunteers (PTA Members Presidents, After School Coordinators)
  - Rec League Commissioners and Youth Coaches
  - Family and Community Bloggers
  - Leaders of Moms and Dads Groups

### **DECISION MAKERS - STRATEGIES**

Contacting the people in organizations who make the decisions is the goal of any effort intended to make a marketing impact. Some of these people and places and how to connect include:

- Obtaining emails and contact info for Principals, Guidance Counselors,
   School Nurses, School Phys Ed Teachers
- Obtaining emails and contact info for Rec and Travel League Directors,
   Commissioners, Coaches, Tournament Hosts
- Obtaining emails and contact info for Faith Based Organization Youth Directors, Ministers, Priests, Pastors, Worship Leaders, Rabbi's, Imam's
- Detaining emails and contact info for "professionals outreach" including Pediatricians, Police Departments, Fire Departments, Youth Non Profits

# MEDIA

### MEDIA ADVERTISING:

- "The means of communication, as radio and television, newspapers, magazines, and the Internet, that reach or influence people widely"
- Options:
  - Periodicals (magazine, newspapers)
  - Radio
  - TV
  - Websites

### MEDIA ADVERTISING STRATEGY

• Investigating the media outlets that can be utilized to promote the brand is essential in developing a well rounded marketing strategy

MEDIA Outlet	ТҮРЕ	CONTACT	CONTACT INFO	COSTS
Periodicals				
Town Times	Weekly Newspaper	Frank Smith	Fsmith@TTimes.com	\$100 – Half Page
Radio				
Lite98	FM Radio	Kim Smart	Ksmart@98fm.com	\$100 – 30 Sec Ad
TV				
PBS	NetworkTV	Tom Johnson	TJ@PBS.com	\$100 – 1 Min Ad
Websites				
TownMom.com	Website/Blog	Ann Blue	ABlue@gmail.com	\$100 – Week Post

# SOCIAL MEDIA

### **ADVERTISING**

Operating without recognizing the power of social media is a mistake. Attention to detail is a requirement to successfully utilize these platforms. Understanding how to boost posts on Facebook & Instagram, includes recognizing the data that drives traffic:

- Cities
- Demographics
- Interests
- Schools
- Likes

### FEEDBACK AND COMMENTS

There is no question that social media can be a double edged sword. It is a very effective tool for marketing and getting the word out about programs and services, but it is also a platform for customers to be able to share their experiences participating in these programs and services — both good and bad (legitimate and non-legitimate). You must recognize that avenues exist for feedback and comments, to include:

- Partnership and School website and Facebook pages
- Community"Parent Bloggers"
- Sites that post crowd-sourced reviews (YELP)

It may often be impossible to "fix" a comment or feedback, but acknowledging the post is essential in protecting the brand.

# SPONSORSHIPS

### OTA SPONSORSHIP OPTIONS

Supporting the community by spending FOR the community is a tried and true way to get recognized by a customer base. Sponsorship opportunities are everywhere to include:

- Elementary Student Magazine
- School Directory / Phone Book
- PTA Auction Donation (Give away a Free Week of Summer Camp)
- School Calendar
- School Yearbook
- ► PTA Fundraiser Participation
- Scholarship Strategy

## PROMOTIONS

## ENROLLMENT PROMOTIONS

EVERYONE likes a deal. There are a variety of promotions that can be implemented for after school programs, camps, and clinics:

- Steal Deal
- Early Bird
- Multiple Weeks
- Sibling Discount
- Sign up for X amount of weeks, get I Free
- Area Business Employee Discount
- ► Teacher Discount
- ▶ PTA Member Discount
- ► Fire/Police Discount

## ENROLLMENT PROMOTIONS CONT.

- Youth Contest
- School Raffle Opportunity
- Specific Elementary School Discounts
- Sign Up, Get an OTA Gift
- Refer a Friend / Bring a Friend
- First Time Price
- First 10 to sign up deal
- Enrollment Competition
- End of the Year Play Day (free for past participants)
- Free week for PTA Coordinators

# OUTSIDE THE BOX MARKETING

### **IDEAS**:

- PTA Conferences
- Editorial Submissions
- Rec League Handouts
- OTA Ambassador Program (incentivize someone to promote program)
- Neighborhood Mailbox Flyers
- Windshield Postcards
- School District Superintendent
- Endorser (pro athlete)
- Company Sponsorship
- Portion of Proceeds Goes to Community Cause
- Moms and Dads Groups
- Sponsor Event (race, sporting event)

## CUSTOMER ENHANCEMENT

## CUSTUMER COMMUNICATION

The customer (and parent) of today is a demanding one. Organizations that can adapt to this new level of expectations will be the ones that grow and thrive. Competitors will be compared to the level of service that others are providing and not making customer communication efforts will be noticed. Some forms of this type of communication include:

- "Welcome Emails" for ASP and Camps containing program announcements prior to the first day
- "Update Emails" for families informing parents of the status and highlights of the class, program, or camp
- "Thank You Emails" for families at the conclusion of a program demonstrating gratitude for having attended and an invitation to see them in the future

## "THANK YOU" MARKETING

"Please" and "Thank You's" can go a long way. Thanking Principals, PTA's, Parks and Rec Directors, Owners of Partnering Facilities, and Parents are all part of OTA's best practices. All methods of communication should be considered for "Thank You" marketing, but the handwritten note is still the undisputed king for demonstrating a personal touch and conveying a real sense of partnership. "Thank You's" build relationships and loyalty amongst partners and customers. Any "Thank You" Marketing should:

- Be carefully written and reviewed for errors and accuracy
- Be properly addressed
- Personal (where applicable)

### THANK YOU NOTE SAMPLE

### PTA Coordinator Thank You Note (School Year Closeout)

Dear	,

Thank you so much for leading the effort to organize an enrichment program at \_\_\_\_\_ that allows the students to explore healthy and fun activities after school. Overtime Athletics is thrilled to be a partner in this very important mission to strengthen the development of these children. Your support this past year has been tremendous. We wish you a safe and exciting summer. I look forward to continuing our efforts together this fall. Talk to you soon.

Thanks again,

## OTHER "THANK YOU" SAMPLES



Overtime Athletics would like to say thank you for your time and effort in setting up the after school programs at your school. You are greatly appreciated by us.

Please enjoy this starbucks card and we will see you in the WINTER!

www.otathletics.com



#### THANK YOU

Overtime Athletics (OTA) would like to say thank you for being a part of our summer program. OTA ran camps in: VA, MD, NC, CT, WA, & CO with over 5,000 children in attendance.

Overtime Athletics runs After School Programs during the year and we work with over 500+ elementary schools. If we are NOT at your child's school, help us get involved with your PTA/O or Administration and camp will be TREE next summer.

We hope your family has a wonderful 2016-2017 school year and we are already looking forward to next Summer.

Thanks again,

Overtime Athletics www.otathletics.com



#### What Else OTA Does:

AFTER SCHOOL PROGRAMS
BIRTHDAY PARTIES
SCHOOL YEAR CAMPS
LEAGUES

Interested in Franchising? If you enjoy working with kids and you're excited about growing your own business, an OTA Franchise may be right for you.

Finally: Infraedatabletics come

## HOLIDAY MARKETING

The holidays are a great time to connect with partners and customers. These opportunities during the year have become an expected time to acknowledge relationships and to express gratitude for your customers.



## **HANDOUTS**

The customer loves to walk away with something from the program they have participated in. The value of their experience is instantly increased. Options to consider include:

- Stickers
- Wristbands
- Medals
- Water Bottles
- Hats
- ► T-shirts
- Parent Participation Handout
- First Day Take-Home Packet
- Message/Cause Handouts
- Photo Handout (access via website)

## OTA MARKETING SAMPLE PLANS

Developing advertising and marketing strategies for specific programming should be an exercise that takes place each session for each program. The following considerations should be made for After School Programming, Summer Camps, Birthday Parties, and Special Events:

- On-Site Marketing (brochures, posters, banners, bulletin board)
- On-Line Marketing (websites, facebook pages, peachjar.com, ads)
- Area Marketing (yard signs, bulletin boards, flyers)
- Direct Mail Marketing (mailers, letters, postcards)
- Print Marketing (newspapers, magazines,)
- Email Marketing (targeted returning customer emails, database blasts)
- Promotional Marketing (steal deals, refer a friend, first time participants)

## OTA MARKETING MONTH TO MONTH STRATEGY

### August

- PTA/School Direct Mail Piece (Postcard)
- PTA/School Email Blast
- Camp customers email blast (thank you for a great summer)
- Put together a list of enrollment boosting ideas for PDs (school signs, banners, hallway posters, etc..)
- Program email marketing
- Facebook (focus on connecting with schools, PTAs, etc..)

### September

- Online newsletter (Back to School) to everyone in database
- Get info about Back to School Nights/possible presence
- Obtain info on sponsorship opportunities at each partner school (races, newsletters, etc.)
- Program email marketing
- Decide on handout strategy for after school programs
- Facebook posts (focus on upcoming programs)
- Postcard handout in all classes (general info about OTA/Bday parties/Camps)

### October

- Create email blast for PTA reps about winter camp opportunities
- Birthday Party email blast
- ► Facebook posts (focus on photos/details from programs)
- Look for info on national and local PTA conferences and marketing opportunities with them

### November

- Create email blast for PTA reps about signing up winter programs
- Facebook posts
- High level marketing projects (letter to Michelle Obama or other key influencers in the field)

### December

- Email blast to customers (thanks for a great fall, happy holidays)
- Winter hardcopy newsletter
- Holiday gifts?
- Facebook posts (focus on any promos for winter break camps)
- Program email marketing for winter

### January

- Create email blast for all summer potential partners
- Start researching all advertising options for summer
- ► Facebook posts (winter programs starting soon, spring break camps)
- Program email marketing for winter

### February

- Program email marketing for winter/spring
- Email blast to customers and PTAs to "like" us on facebook
- Facebook posts (some kind of giveaway, spring break camps)
- Birthday Party email blast
- Postcard handout in all classes (general info about OTA)
- Decide on any summer promos (and advertise these via facebook and email blast)

### March

- Program email marketing for spring
- Spring Break camps email marketing
- Direct Mail piece to all potential schools for spring session
- High Level Marketing projects (try to get press in local periodicals)

### April

- Email blast to PTAs about end of year OTA opportunities (field day, etc.)
- Letters to school counselors about summer camps in the area
- Camps direct mail piece to all customers in database
- Online newsletter
- Community flyer postings for Birthday Parties

### May

- Summer banners/postcards/signs
- ▶ Help PDs make decisions about summer marketing opportunities
- ► Email blast to everyone about summer camps
- Community flyer postings for summer camps (coffee shops, grocery stores)
- Postcard handout in all classes (about summer camps)

### June

- Thank you letter to principals
- Thank you basket to school secretaries?
- ► Thank you letter to PTAs (include summer camp coupon?)
- Email blast to customers (\$10 off of a summer camp as a thank you for a great year?)
- Promote camps through local sports leagues/coaches
- Work on SEO for OTA summer camps (online google searches, etc.)
- Email blast to all of last year's summer participants

### July

- Direct mail piece to principals (potential schools)
- ▶ PTA coordinator online newsletter
- High level marketing project (make list of all festivals, events, races in each town that we could have a booth at to promote OTA in general)